STEP CG

Success Story

Top Law Enforcement Agency Deploys Reliable, Always-On Communications

Bringing Enhanced Service to Citizens & Communities

200 Police Cruisers got intelligent routers

16 Regional Posts deployed

24/7/365 Network monitoring & managing

1 Challenges:

The Kentucky State Police's jurisdiction extends throughout the Commonwealth with its headquarters based in Frankfort, Kentucky. But the heart of its operations resides in regional posts, some located in Kentucky's most rural areas where troopers on patrol may not be within broadband range or signal strength may be spotty and unreliable. Closing these communication gaps was necessary to strengthen their mobile communications infrastructure. When emergencies occur, seconds count and troopers must be able to communicate with each other and other law enforcement and public safety agencies.

2 Solutions:

STEPCG's VPNaaS Solution provides KSP the ability to reliably access public safety networks, such as FirstNet, at any location no matter how remote. Our Network Connectivity Solutions are perfect for public safety organizations that demand secure, reliable, and redundant network communications and are designed for the toughest situations when and where agencies and the community need it the most. Our solution's advanced threat intelligence systems confirm data security at all times and are FIPS 140.2 and CJIS compliant, conforming to federal government and industry data encryption security standards.

3 Outcome:

By deploying the intelligent router technology throughout the state, troopers now have "always on" connectivity anytime, anywhere - to access and share vital information when duty calls. STEPCG's VPNaaS Solution not only provides a reliable, secure mobile network, it essentially functions as a backup or failover network that seamlessly restores critical communications in the event of a service disruption or outage, ensuring nearly 100% uptime.

Why STEP CG?

STEPCG tackles the burden of network design, installation, and maintenance so public safety agencies can focus time and resources on mission critical demands, not network building. Our VPNaaS Solution provides scalability by design. Our solutions are transport agnostic, offering the ability to integrate 4G/LTE, MPLS and broadband Internet services to increase WAN bandwidth and lower costs.